



A Weekly Update  
For The Employees of  
North Central Health Care




# NEWS YOU CAN USE

## WEEKLY CONNECTION WITH OUR TEAM



### Trending Positive!

This week Mount View Care Center had its annual survey. This survey began on Monday and concluded on Thursday with six surveyors on-site. I am pleased to announce that Mount View Care Center was awarded the highest survey outcome a deficiency free survey! This is unprecedented for a facility of our size, and I want to thank each employee for their impact to this survey as well as the care we provide each day.

**Jarret Nickel**  
Operations Executive

Next week will mark the opening of our new Adult Behavioral Health Hospital, the team is set to move on Tuesday, May 17th.

The new unit features 16 private rooms and bathrooms along with larger shared spaces and consultation rooms. This part of the project was a major reason why NCHC received the support of the public to proceed with our master facility plan. After the new unit opens the second phase of construction will start on what was the old unit which will be our new Crisis Center and other Behavioral Health Services support.

As you can see from above North Central Health Care is trending in a positive direction and it is a great time to be a part of our team!

|                             |       |
|-----------------------------|-------|
| Nurses Week Recap .....     | 2     |
| Socks for Schools .....     | 4     |
| Health Tip of the Month ... | 5     |
| On the Move .....           | 7     |
| Housekeeping Updates....    | 9     |
| May Learning Modules...     | 11    |
| Food Forecasts .....        | 12-13 |
| COVID Report .....          | 14    |

**ADMINISTRATOR ON-CALL**  
x4488 or 715.848.4488

**Friday, May 16 – Monday, May 26**

**Tom Boutain**



Person-Centered

## Shout out



**Dawn Kayhart**  
Why: "Coming around the corner at 90 mph to save resident from falling"

Submitted By: **J. Smith**



# NATIONAL NURSES WEEK

## WEEK

### RECAP





PHOTO OF THE WEEK: NCHC'S BOOTH AT THE THURSDAY BUSINESS EXPO





# COLLECTING NEW SOCKS

*of all shapes and sizes!*

## NCHC COLLECTION SITES

### WAUSAU CAMPUS

Mount View Care Center Lobby  
Staff Caffeteria  
Outpatient Lobby (Door 13)

### MERRILL

Pine Crest Staff Entrance  
Merrill Center Lobby

### ANTIGO

Antigo Center Lobby

Socks, especially for kids, are an often overlooked item when it comes to clothing drives and collections. Schools all over Marathon, Lincoln & Langlade Counties have reported socks to be an ongoing request for students, especially when going back to school in the fall. That's why NCHC has partnered with the United Way to host a socks drive for schools. Consider donating new socks of all shapes and sizes to help the youth in our communities.

**FOR MORE INFORMATION VISIT**  
[UnitedWayMC.org/socks-for-schools-clothing-drive](http://UnitedWayMC.org/socks-for-schools-clothing-drive)





# ManageWell®

## HEALTH TIP OF THE WEEK

### GROCERY STORE SECRET: SHOP THE PERIMETER

Picture your favorite grocery store. Chances are that the outer aisles are where you'll find fresh produce, low-fat dairy products and lean meats. This is where you should concentrate most of your shopping time. Why? Fresh foods are generally healthier than are ready-to-eat foods.



#### Employee Health & Wellness Center

1100 Lake View Drive, Wausau, WI, North Central Health Care Campus, Door 25

Schedule an Appointment: 715.843.1256 or MyAspirus.org

M, W, F 8AM - 4:30 PM | TUES 6:30 AM - 3PM | THURS: 9:30 AM - 6PM



### INTERESTED IN HELPING ORGANIZE THE NCHC ALZHEIMER'S WALK TEAM?

Are you interested in joining the NCHC ALZ Team to help organize efforts for the 2022 Walk to End Alzheimer's? Employees from all 3 counties will work together to support our NCHC ALZ Team efforts. This is just a form to express your interest. You will receive information about our team efforts, meetings, maybe help plan some fundraisers or activities. This is not a sign up for formal committee. You can participate in the Walk this September, without being a member of the planning team (but hey, this is a lot of fun, so sign up!)

Typically a group of employees lead the volunteer efforts at NCHC to support the local ALZ Walk to End Alzheimer's. If you are interested, want more information, or want to be a group leader, fill out the form at the link below and we will be in contact with you!

Thanks for your interest and for helping to End Alzheimer's!

#### Join the Planning NCHC Team!

<https://forms.gle/DJfGMZ1hS9Tp593X7>



#### Join the NCHC Purple Passion Walk Team Online!

<http://act.alz.org/goto/NCHCPurplePassion>

## INTERESTED IN JOINING THE NCHC UNITED WAY COMMITTEE?



The United Way Committee consists of representatives from across NCHC working collaboratively to educate staff on the role of United Way in our communities. The United Way Committee serves as a fundraising group to support and maintain United Way initiatives and foster relationships and support for partner programs and services offered by the United Way that may assist in aiding our clientele, fellow staff and community members.

**IF YOU'D LIKE ADDITIONAL INFORMATION, OR WOULD LIKE TO JOIN THE NCHC UNITED WAY COMMITTEE CONTACT ALEX AT [aeichten@norcen.org](mailto:aeichten@norcen.org)**





Mark your calendar!



100%  
GRADE-A PRIME  
WISCO

Join NCHC at a Fundraiser to Support



Opening the Door to Hope, Recovery & Opportunity  
for People with Mental Illness

Where: Milwaukee Burger, 2200 Stewart Ave., Wausau  
When: Monday, May 16, 4 – 9pm

10% of All Sales  
Donated to Community Corner Clubhouse



Share our Facebook Event!  
<https://fb.me/e/1LeiOnCPe>



# "You Are Enough"

An Inspirational Art Show



FEATURING ARTISTS:  
Melissa Airy  
Olivia Majernik  
Stacey Bukhart  
Johanna Gregory  
Ginny Brooks  
Ania Maties  
Hailey Johnson  
Stephanie Kohli  
Stefanie Sladky

View Last Years Event



May 19th 4pm-8pm  
May 20th 4pm-8pm  
May 21st 9am-8pm



Using artwork to heal our community and connect one another. Viewers will be inspired through visuals, music, uplifting interaction, and presentations. Topics Include: Stress, Addiction, Poverty, Suicide, Abuse

Thrive Church, 400 Grand Ave, Wausau WI.

[themovingexperiencewausau@gmail.com](mailto:themovingexperiencewausau@gmail.com)

An Inspirational Art Show

# The Moving Experience

Saturday, May 21st 9am-8pm

## Musicians & Speakers

**10 am:** Solo acoustic/vocal; RORI KNOBLOCK.

**10:15 am:** Three questions that can save a life; DEBI TRAEDEK, Chair of the Prevent Suicide Marathon County.

**12 noon:** Acoustic Collective; LAUREN HARROD-WAMPLFER & MARK WAMPLFER, Acoustic pop/rock.

**12:15 pm:** The Power of 1; PS YAOU YANG, Executive Director, The Gospel TLC.

**2 pm:** The Benefit of Sound; MATT BOLLENBAUGH, PARDON KANDA & RAEVYNN HOLLMANN. Folk Trio, Guitar, Violin, Vocals and African drum

**2:15pm:** Beauty from Ashes; JESSICA BRETL, Executive Director, The Hagar House.

**4pm:** Viola duets; ROCHELLE PEARSON & RANDALL COLTON,

**4:15pm:** Transformation- moving from victim to survivor to thriver; Recovering from the trauma of abuse. JANE GRAHAM JENNINGS, Executive Director, The Women's Community.

**6pm:** Acoustic Collective; LAUREN HARROD-WAMPLFER & MARK WAMPLFER - Acoustic pop/rock

**6:15pm:** Mystery of Addiction; CRAIG VINCENT, Executive Director, Bridge street Mission.

Thrive Church, 400 Grand Ave, Wausau WI.  
[themovingexperiencewausau@gmail.com](mailto:themovingexperiencewausau@gmail.com)



# TALK WITH AN ADVISOR ABOUT THE WDC PROGRAM!



## JOIN THE CONVERSATION!

Meeting with your Wisconsin Deferred Compensation Retirement Plan Advisor is an easy way to help make sure your savings and spending strategy fits you and your future. Schedule a one-on-one appointment. Additional virtual meeting dates and times can be found online.

## INDIVIDUAL RETIREMENT SESSIONS

with Shawn Bresnahan

- Tuesday, May 17th | Wausau, Badger Room | 10am-2pm
- Thursday, June 2nd | Wausau, Badger Room | 10am-2pm
- Thursday, July 7th | Antigo, Conference Room | 9am-11am
- Thursday, July 7th | Wausau, Badger Room | 1-4pm
- \*Thursday, Aug. 4th | Pine Crest, Admin Conf. Rm | 9-11am
- \*Thursday, Aug. 4th | Wausau, Conference Room | 1-4pm
- Thursday, Sept. 1st | Wausau, Badger Room | 10am-2pm
- \*Thursday, Oct. 6th Antigo | Conference Room | 9am-11am
- \*Thursday, Oct. 6th Wausau | Badger Room | 1-4pm
- \*Thursday, Nov. 3rd Wausau | Badger Room | 9am-11am
- \*Thursday, Nov. 3rd Pine Crest | Admin Conf. Rm | 1-2:30pm
- \*Thursday, Dec. 1st Wausau | Badger Room | 10am-2pm
- \*registration available 90 days before session date

## BRING TO YOUR ONE-ON-ONE MEETING:

- ✓ WRS statement
- ✓ Social Security statement
- ✓ Other retirement account info
- ✓ Current paycheck stub (if applicable)
- ✓ WDC login information (if known)

## REGISTER AT:

[https://nc\\_wisconsin.timetap.com/#/](https://nc_wisconsin.timetap.com/#/)



Helping You Turn Over a New Retirement Leaf

## ON THE MOVE!

Recent employee transfers and promotions.



### AUDRA BOHMAN

Audra recently moved from Lincoln County ADS to Marathon County ADS as a Case Worker. Congrats on the move Audra!



### KELSEY QUARTON

Kelsey was recently promoted from as Social Worker to the Manager of Youth Crisis Stabilization! Congrats Kelsey!



### CHEYANN SCHAIRER

Cheyanne was recently promoted from a Pharmacy Tech to a Pharmacy Buyer Specialist. Way to go Cheyann!



### EMMA KOSTECKI

Emma was recently promoted from a Hospitality Assistant at Mount View to a CNA. Great job Emma!



### ETHAN LANDWEHR

Ethan was recently promoted from a Hospitality Assistant at Mount View to a CNA. Congrats Ethan!



### MELISSA LABECKI

Melissa recently transitioned from a Residential Care Assistant to a Prevocational Services Program Aide. Congrats on the move Melissa!



### NICOLE SITCO

Nicole recently transitioned from a Residential Care Assistant to a Prevocational Services Program Aide. Congrats on the move Nicole!



### DINA SCHUBRING

Dina recently transfer from a Dietary Aide to a Community Treatment Tech. Good luck in your new position Dina!





For All Employees!

## North Central Health Care Well-Being Program 2022

### Earn Incentives on Your Well-Being!!

Employees can earn a \$100 gift card by earning 100 points!

Follow these easy steps on your personal online wellness portal to begin earning cash!

### Step 1

Log into your personal wellness portal. If you have already created an account in 2021, you will not need to register again. For those that have not registered in the wellness portal, please follow the steps shown on page 2.

### Step 2

Earn 100 points by November 30th, 2022, by completing a variety of the activities shown on page 2.

## HOW TO REGISTER FOR THE ASPIRUS WELLNESS PORTAL

Aspirus Business Health-Wellness is excited to partner with North Central Health Care to provide you with access to a wellness resource, [www.managewell.com](http://www.managewell.com). This website features valuable health programs and tools as well as a central location for storing and tracking your wellness efforts.

To participate in the wellness program, go to the website [www.managewell.com](http://www.managewell.com) or download the Managewell 2.0 App and follow the instructions below to register:

1. Click “Sign up”.
2. Enter your “Unique ID.” This Unique ID is the first few letters of your company, “NCHC”, followed by your employee ID number. An Example is: NCHC123456.
3. Enter your date of birth and select “Continue”.
4. Confirm your name.
5. Read through and accept “Terms”.
6. Enter a unique and valid email address and password. Remember these for the next time you log in to the website.
7. Select “Continue” and it will take you to your Home/Dashboard page.

Contact Aspirus Business Health-Wellness if you have any questions or need help.  
844.309.1269 | [wellness@aspirus.org](mailto:wellness@aspirus.org)



## UPCOMING CHANGES TO HOUSEKEEPING AT NCHC

North Central Health Care is changing Housekeeping practices to ensure financial stability, while not impacting the office environment for our staff. Employees will now have the ability to access cleaning supplies and resources on-demand through strategically located closets and receptacles. These changes will be made to NCHC Housekeeping services provided to employee offices and will take effect in two phases on the Wausau Campus.

The first phase will be on Monday, May 23, and will include ALL offices South of the former Cafeteria area, or Outpatient, Community Treatment, Administration, HR, IMS, Patient Accounts and all other offices in those areas. On Monday, June 6, the changes will take effect in Mount View Care Center, Aquatic Therapy Center, Youth Hospital, Youth & Youth Crisis Stabilization, Adult Day Services and Adult Protective Services office areas.

### WHAT WILL CHANGE?

Staff will be responsible for general cleaning and upkeep of their own offices and desks.

- Dusting
- Wiping
- Removing trash/recyclables
- Vacuuming

Staff will be responsible for taking out office garbage and recycle bins to common Housekeeping closets where large bins will be placed.

**\*\*DO NOT take your trash to restroom or lobby trash receptacles.\*\***

General trash and recycle bins will be placed in closets and copy rooms for staff to empty their waste baskets.

Closet locations in the area South of Old Cafeteria:

- Copy Room 1446 (in Outpatient Services)
- Outpatient Services Housekeeping Closet Room 1012 (near Reception Desk)
- Housekeeping Administration Room 1236 (Near Badger Room/Cashier's Office)
- Closets will be labeled with signage on doors for easy identification.

Housekeeping will stock and supply cleaning materials for staff to use in the closets and copy rooms listed above.

- Disinfectant, wipes, trash bags, vacuums, etc.
- Cleaning instructions will be located with product storage

Please return the cleaning supplies and vacuum to the closets or copy rooms when finished using them.

### WHAT WILL NOT CHANGE?

Lobbies, waiting rooms, hand sanitizer stations, bathrooms and hallways will continue to be maintained by Housekeeping staff.

Nursing home resident living areas that are not offices, will continue to be maintained by Housekeeping.

### BUT WHAT IF I HAVE A DIRTY CARPET, SPILL OR IMMEDIATE NEED?

If general carpet cleaning is needed, you staff can email Jackie Aschebrock [JAschebrock@norcen.org](mailto:JAschebrock@norcen.org) and Mathew Beyer [MBeyer@norcen.org](mailto:MBeyer@norcen.org) with your room number and what the spill consists of for cleaning purposes. Your request will be taken care of in 24 hours, in most cases.

For any major clean up or soiled areas, or if you need immediate attention due to spill or another reason, please call the Housekeeping Cell on Wausau Campus at 715.581.0832.

### IF YOU HAVE QUESTIONS, DO NOT HESITATE TO CONTACT HOUSEKEEPING.

Mat Beyer  
[MBeyer@norcen.org](mailto:MBeyer@norcen.org)  
715.848.4349

Jackie Aschebrock, Housekeeping Team Leader  
[JAschebrock@norcen.org](mailto:JAschebrock@norcen.org)  
715.848.4379

During business hours, you may also call the Housekeeping Cell at 715.581.0832. [Upcoming Changes to Housekeeping at NCHC](#)



### Here's how it works...

#### Step 1: Tell Us About Your Recruit

Text "Refer" to 715.598.3663

Email HResources@norcen.org

Complete Referral Form in Human Resources

#### Step 2: Meet Required Criteria

You and your recruit must be in good standing throughout this period and have no written warnings for attendance or other performance.

#### Step 3: Get Paid!

When your recruit joins the NCHC Team, and you both have met the referral requirements YOU will earn the following:

**\$250** After 90 days | Employees below .5FTE status

**\$500** After 90 days | Employees .5FTE status or above

We value your referrals and know that together we can strengthen our North Central Health Care team. That's why earning some extra cash for your employee referrals has never been simpler. So text that friend, and get the ball rolling.

REFER A FRIEND TO AN OPEN INTERVIEW FOR A CHANCE TO EARN SOME REFERRAL CASH!

Visit Our Website at [norcen.org/Careers](http://norcen.org/Careers) for the latest Job Opportunities!

SHARE NCHC JOB POSTINGS ON SOCIAL MEDIA!



## Residential Services Open Interview Series

JOIN OUR TEAM!



NOW HIRING!

RESIDENTIAL CARE ASSISTANTS (RCA's)

- ✓ \$14-16 STARTING
- ✓ FULL BENEFITS
- ✓ PART/FULL TIME
- ✓ AM/PM SHIFTS

### OPEN INTERVIEWS

Interested in joining our team or learning more? Swing by any of the open interview sessions listed below for an on-the-spot interview and tour. Lunch Provided!

WALK INS WELCOME!

TUESDAY, MAY 17, 10AM - 3PM  
2400 Marshall Street, Suite B

WEDNESDAY, MAY 18, 10AM - 3PM  
2400 Marshall Street, Suite B

TUESDAY, JUNE 21, 10AM - 3PM  
1408 Bissell Street  
9205 Andrea Street  
5006 Chadwick Avenue  
5010 Heather Street

WEDNESDAY, JUNE 22, 10AM - 3PM  
2400 Marshall Street, Suite B

### WHAT IS A COMMUNITY BASED RESIDENTIAL FACILITY (CBRF)?

North Central Health Care operates several Community Based Residential Facilities, which are congregate living settings serving developmentally disabled individuals who are ambulatory, semi-ambulatory or non-ambulatory, but may not be capable of exiting the property without assistance., licensed by the State of Wisconsin. Our CBRF locations include:



**BISSELL STREET**  
1408 Bissell St,  
Wausau



**CHADWICK STREET**  
5006 Chadwick Ave,  
Schofield



**ANDREA STREET**  
9205 Andrea St,  
Weston



**HEATHER STREET**  
5010 Heather St,  
Schofield

REGISTER ONLINE AT [NORCEN.ORG/OPEN-INTERVIEWS](http://NORCEN.ORG/OPEN-INTERVIEWS)

## Open Interviews for ALL OPEN POSITIONS

WAUSAU MAIN CAMPUS  
2400 Marshall Street, Suite B

WEDNESDAY, MAY 18, 10AM - 3PM

WEDNESDAY, JUNE 22, 10AM - 3PM



# May 2022 Organizational Learning Modules



Each month staff are assigned 30-60 minutes of organizational training that needs to be completed by the due date.

Log into the learning management system (LMS), *UKG Pro Learning*, to complete the following training modules:

- **General Work Expectations and Employee Compensation Policy/Procedure Acknowledgement 2022 (15 minutes)**
- **Work on any outstanding assignments**



North Central Health Care  
Person centered. Outcome focused.

EVENT

## 2022 Northern Substance Abuse Conference

FRIDAY, JUNE 17, 2022 8:00AM - 3:30PM

Northcentral Technical College, E101 - Main Entrance · 1000 W Campus Dr, Wausau, WI 54401

### TRAUMA RESPONSIVE CARE IN DAILY PRACTICE FOR SUD

#### Learning Objectives:

- Participants will understand the vulnerability created by trauma and SUD.
- Participants will understand the limitations of traditional talk therapy.
- Participants will understand how addiction and trauma affect the brain.
- Participants will develop strategies to help clients recognize dysregulation of the brain/body connection and how dysregulation increases risk of relapse.
- Participants will experience simple activities to be used when working with trauma and SUD clients to promote healing.

**Register Now!**

<https://bit.ly/NSAC22>

**Registration Fee \$100  
Lunch included, 6 CEUs**

## HARD HAT UPDATE

Keeping you up to speed on construction around NCHC locations, so that we can communicate together with staff, visitors and those we serve.



### PARKING ALERT!

#### Select Spaces to be Blocked:

Preparations for painting the old Mount View Facility will begin next week Monday, May16. Cleaners will be onsite power washing the front of the old MVCC building.

**Beginning Monday**, the reserved transportation spot for Mount View Care Center's bus will need to be used by the Power Washers. This space will be needed both Monday and Tuesday.

**Beginning Tuesday**, the front row of parking in front of the old Mount View Care Center will need to be vacant so the lift can access the building. These spaces will be blocked off by the vendor beginning Monday at 6pm.

**Please communicate these upcoming changes to staff impacted by this work. Especially those that park in the spaces mentioned**

Please contact Facilities with any questions.



# WHAT'S FOR LUNCH?

## WAUSAU CAMPUS EMPLOYEE CAFETERIA



**BREAKFAST HOURS**  
9AM-11AM

**LUNCH HOURS**  
**MONDAY - FRIDAY**  
11:30AM - 1:30AM

**GRAB-N-GO HOURS**  
**MONDAY - FRIDAY**  
9 AM - 5:30 PM

**WEEKENDS:**  
GRAB-N-GO ONLY

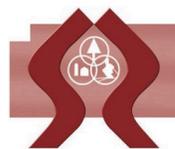
### MAY 16 - 20, 2022

|         | MONDAY  | TUESDAY   | WEDNESDAY  | THURSDAY  | FRIDAY                                      |
|---------|---|---|--|---|---|
| MAIN    | Spaghetti<br>Meatballs w/Sauce<br>Green Beans | Pepper Steak<br>Gravy<br>Veggie Blend<br>Parslied Noodles | Herb Lemon Chicken<br>Peas & Carrots<br>Mash POtatoes w/ Gravy | Roast Pork<br>Brussel Sprouts<br>Scalloped Potatoes | BBQ Beef<br>Coleslaw<br>Home Fried Potatoes |
| SOUP    | Creamy<br>Cabbage Soup                        | Vegetable Beef<br>Soup                                    | Fruit Pizza  | Pudding Fruit<br>Salad                              | Blueberry<br>Cheesecake                     |
| DESSERT | Mandarin<br>Oranges                           | Fruit Cocktail  | Turkey Dumpling<br>Soup  | Chicken Vegetable<br>Soup                           | Chili                                       |

You're all grown up now—  
It's time for a grown-up boat.



We have the boat loan to help make it happen.



**Marathon County  
Employees Credit Union**

**Proudly serving NCHC Employees and their Families**  
**Already a member: Thank you**  
**Not a member: Contact us today!**

Apply online at [www.mcecu.org](http://www.mcecu.org)

715 261-7685  
[cuteller@co.marathon.wi.us](mailto:cuteller@co.marathon.wi.us)  
400 East Thomas Street  
Wausau, WI 54403



# THE BISTRO

MONDAY - FRIDAY | 7:30AM - 3PM  
HOT FOOD AVAILABLE UNTIL 2:30PM

## PANINI OF THE WEEK



### JALAPENO POPPER PANINI \$5.50

CREAM CHEESE | JALAPENOS | BACON | CHEDDAR

### PANINI FORECAST

**5.16 | NACHO BEEF QUESADILLA**

NACHO GROUND BEEF | 3 CHEESE | SALSA | SOUR CREAM

**5.23 | BISTRO CLUB PANINI**

TURKEY | HAM | BACON | SWISS | TOMATOES | MAYO

**5.30 | CHICKEN BACON RANCH PANINI**

GRILLED CHICKEN | BACON | PROVOLONE | RANCH | SPINACH

### LATTE OF THE WEEK



### CHOCOLATE COVERED RASPBERRY LATTE

MOCHA + RASPBERRY TOPPED WITH HOMEMADE WHIP + CHOCOLATE DRIZZLE

**KICK START YOUR WEEK WITH \$1 OFF ANY LARGE LATTE EVERY MONDAY!**

**GIFT CERTIFICATES & PUNCH CARDS AVAILABLE NOW!**



SCAN AND LEAVE US SOME FEEDBACK!



CASH, CREDIT OR QUICKCHARGE PAYMENTS ACCEPTED | ALL SALES SUBJECT TO SALES TAX



# NCHC Covid-19 Weekly Status Report | May 12, 2022



**Wear a Mask – Maintain Social Distance – Wash Your Hands – Stay Home If You Are Sick.**

**Report Symptoms and Covid-19 Exposures to Your Manager Immediately.**

Managers report in SafetyZone ASAP.

Staff will **continue to screen**, report symptoms and **not report to work if experiencing any signs of illness**. Staff are required to use PLT or take unpaid leave due to symptoms or exposure. **Questions: Employee Health 715.848.4396**

## GENERAL PPE GUIDELINES

The General PPE Guidelines below are in place at all times, regardless of the Alert Level to right.

**You must follow BOTH General and Alert Level Guidelines to right for the County you work in.**

**Employees:** Self-screening required using temperature kiosks procedures. If Alert Level requires masks, staff may remove masks while working alone in private offices.

**Visitors:** Cloth face covering or surgical masks required by all in Nursing Homes and Adult/Youth Inpatient Hospitals. Visitors to Nursing Homes & Adult/Youth Inpatient Hospitals will be screened using the COVID Screener. All other visitors will require temperature check only.

**Employees Working in Direct Patient/Resident Care:** Each patient/resident care area will be designated as being in Standard or Covid-19 Confirmed/Suspected Precautions. Units/Patients on Covid-19 Confirmed/Suspected Precautions must have it clearly posted on the entrance to the unit or patient room.

o **Standard Precautions** – Surgical Mask and Gloves required. Eye Protection (face shield, goggles or safety glasses) required during applicable isolation precautions.

o **Covid-19 Confirmed/Suspected Precautions** – N95 Mask, Eye Protection (Face shield, goggles or safety glasses), Gloves and Gown during patient encounters required.

## CURRENT NCHC ALERT LEVEL RESPONSE BY COUNTY

**MARATHON: HIGH**

**LINCOLN: HIGH**

**LANGLADE: HIGH**

### REQUIRED PPE GUIDELINES:

- All NCHC programs required to wear masks at all times in all areas including hallways, waiting rooms and meetings. This includes staff, patients & visitors.
- **Employees:** Face coverings required while entering the building. Self-screening required using temperature kiosks procedures. Surgical masks at a minimum required while within all NCHC buildings. Staff may remove masks while working alone in private offices. Shared offices require masks.
- **Patient Care Encounters:** Eye Protection (face shields or goggles) to be worn with patient care encounters.
- **Visitors:** Cloth face covering or surgical masks required. Visitors to Nursing Homes and Adult/Youth Inpatient Hospitals will be screened using the COVID Screener. All other visitors will only require temperature check.

### GENERAL:

- Clinical Areas restricted to only necessary personnel.
- Limit movement to and between clinical areas within facilities.
- No Staff flexing to alternate units if possible.

### STAFF MEETINGS/BREAKS:

- No in-person staff meetings unless approved by Incident Command. Use virtual meeting options only.
- Employee potlucks restricted.
- Social distancing required in Employee Cafeteria/break areas (2 per table only). Masks must remain in place when not eating or drinking.

## PROGRAM-SPECIFIC OPERATIONAL CHANGES

Information below denotes only Covid-19 Confirmed cases. Some units/patient rooms may be on Covid-19 Suspected and use same precautions until negative test results are returned.

- **Mount View:** In-Person Visiting Hours M-F: 7am – 7pm, Weekends/Holiday: 10 am – 6 pm
  - o **No Positive Residents on Units.**
  - o Positive Cases reported with Staff on Floor 3 and Housekeeping in last week. Additional PPE and Testing required by staff.
  - o Visitors allowed in all NH units, must follow ALL precautions in place.
- **Pine Crest:** In-Person Visiting Hours: M-F: 9am – 6 pm, Weekends: 9am – 3pm.
  - o **No Positive Residents on Units.**
  - o Positive employee case reported in Food Services/Dietary in last week. Additional PPE and Testing required by staff.
  - o Visitors allowed in all NH units, must follow ALL precautions in place.
- **Residential Services:**
  - o **Covid-19 Confirmed Precautions Positive Resident at Andrea Street.** Additional PPE and Testing required by staff.

Note: Lakeside Recovery/MMT: Temporarily closed. No Admissions.

Please contact your Manager for specific operational questions for your areas. Managers will use the full Alert Level Policy for all guidance.

Program Hours and Operations Online: [www.norcen.org/Covid-19](http://www.norcen.org/Covid-19)